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| **ASIA PACIFIC COLLEGE**  School of Computer Science and Information  Technology |
| JMGTCC Booking & Reservation System |
| User Manual |
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Journeys & More Global Tours and Consultancy Co. (JMGTCC) Booking and Reservation System aims to promote tourism by providing a module that features tour deals and packages for clients and travelers and to provide Visa Consultancy Appointment Services. Overall, the system consists of modules that cater Appointment Scheduling, Travel Arrangement Request, Technical Support and Language Translator.

# System Modules

The System modules are the following:

* **Appointment Scheduler (Visa Assistance)**

In the customer module of the system, clients can have access to the system in case they want to schedule a Visa Assistance Appointment with the General Manager.  They will input their name, email address, phone number, appointment time and day and optional remarks or message.

* **Travel & Tour Arrangement**

The Client inputs necessary details about the travel packages he wants to avail. He can choose from the list of travel packages offered by the agency or request for a new travel package-combination or arrangement.

* **Customer Service / Technical Support**

This is an online chat support feature that enables the clients of JMGTCC to communicate with the company IT Support Team through the application.  The client can send a direct / instant message about technical concerns to the IT Support Team.

## Visa Assistance Appointment Scheduler

### Create a new Appointment

### Updated an Existing Appointment

### Cancel Appointment

## Travel & Tour Arrangement

## Customer Service